

NSW Emergency contacts

For a life threatening emergency > Call 000

Fire and Rescue NSW	02 9265 2999	www.fire.nsw.gov.au
NSW Rural Fire Service (RFS)	1800 679 737	www.rfs.nsw.gov.au
NSW State Emergency Service (SES)	132 500 (emergency assistance) 138 737 (general enquiries)	www.ses.nsw.gov.au www.myfloodrisk.nsw.gov.au
NSW Police Force	131 444	www.police.nsw.gov.au
Communication support services		
National Relay Service	133 677 (TTY users) 1300 555 727 (Speak and Listen users) To report a fire or emergency (TTY users only), access TTY 106	www.communications.gov.au
Translating and Interpreting Services (TIS)	131 450	www.tisnational.gov.au
Updates during emergencies		
Emergency updates	ABC Radio Sydney 702 AM	www.abc.net.au/emergency
Fires	RFS SES	www.rfs.nsw.gov.au www.ses.nsw.gov.au
Flood	SES	www.ses.nsw.gov.au
Traffic	Live Traffic NSW	www.livetraffic.com
Weather condition	Bureau of Meteorology	www.bom.gov.au
Useful apps		
Emergency Plus+ App Fires Near Me App First Aid App Get Prepared App (Australian Red Cross) Live Traffic NSW App		
Other support services		
Department of Human Services	1800 660 026	www.servicesaustralia.gov.au
Emergency NSW	02 9212 9000	www.emergency.nsw.gov.au
Lifeline	13 11 14	www.lifeline.org.au
Salvation Army	13 72 58	www.salvationarmy.org.au
Vinnies	13 18 12	www.vinnies.org.au
Local Council contacts		
Blacktown Council	02 9839 6000	www.blacktown.nsw.gov.au
Blue Mountain Council	Lower Mountains 02 4723 5000 Upper Mountains 02 4780 5000	www.bmcc.nsw.gov.au
Hawkesbury Council	02 4560 4444	www.hawkesbury.nsw.gov.au
Penrith Council	02 4732 7777	www.penrithcity.nsw.gov.au
The Hills Shire Council	02 9843 0555	www.thehills.nsw.gov.au