

# COVID-19 links for service providers

27 July 2021



# Information on COVID restrictions

- ➔ [NSW Government COVID-19 website](#) details current restrictions
- ➔ Latest updates on [DCJ Coronavirus web page](#)
- ➔ Information on [COVID surveillance testing](#)
- ➔ Information on [authorised workers](#)
- ➔ [Rules for face masks](#)
- ➔ [Program-specific advice](#)
- ➔ More information on [delivering essential services](#)

## More information

- ➔ How to [set up electronic check in and QR codes](#)
  - All visitors and staff in all premises across NSW must check-in using the Service NSW app or other QR code reader
  - You must offer an alternative way of recording check in information if people don't have a smart phone
  - Residents of ITC, residential care or refuges do not need to check in
  - People experiencing domestic and family violence can use the phone number of the refuge for check ins
- ➔ [Register your business as COVID Safe](#)

## More information

- ➔ [Health advice for service providers](#) if a client or staff member tests positive for COVID-19
- ➔ NSW Health [fact sheet](#) for people who have tested positive for COVID-19
- ➔ General [advice](#) for service providers on what to do if a young person in ITC or Residential Care does not follow the Public Health Order advice
  - The [NSW Joint Protocol](#) to reduce contact for young people in OOHC with the criminal justice system remains in place
  - Call the National Coronavirus Health Information Line 1800 020 080 if a young person refuses to comply with self isolation requirements










## Resources for service providers

- ➔ Mental health and wellbeing support for service providers' staff through access to DCJ's Employee Assistance Program (EAP)
  - Service providers are eligible if they don't have their own EAP service
  - Service providers who used the service last year will not need to register again
  - If you are eligible but didn't use the service last year, complete the [short registration form](#)
- ➔ [Parenting Resource Centre \(PRC\) Telepractice Hub](#)
- ➔ EOs for [\\$50,000 workplace mental health projects](#)
- ➔ [Financial support for businesses](#) impacted by the current restrictions

## Resources for service providers

- ⇒ [DCJ program-specific updates](#)
- ⇒ NGO Learning Centre [practice guidance for virtual home visits](#)
- ⇒ Program-specific [information for ITC providers](#)
- ⇒ NCOSS [examples of innovative practice](#)
- ⇒ [ACWA training and support material](#) for frontline staff in residential settings
- ⇒ [Guidelines](#) for Residential Care Settings for Young People in OOHC & COVID-19
- ⇒ [Helpful resources for providers](#) with fact sheets and tips when working with children and families

# More links

-  NSW Health website [COVID-19 \(Coronavirus\)](#)
-  DCJ website [Coronavirus \(COVID-19\) information for service providers](#)
-  Dedicated email address if you or service providers have any questions [COVID19.Support@facs.nsw.gov.au](mailto:COVID19.Support@facs.nsw.gov.au)
-  Broader [COVID-19 resources translated by topic](#)
-  [COVID-19 vaccination in NSW](#)
-  Justice Connect [COVID-19 response](#)
-  NCOSS COVID-19 [COVID-19 Community Sector Resource](#)
-  Homelessness NSW [COVID-19 resource library](#)
-  ACWA [COVID-19 resources](#)